

[Kindly note: This is a translation. Only the German original is legally valid.]

as of 17 March 2020

FAQ by the Public Authority responsible for Foreigners regarding its Closure in Connection with the Corona Virus

1. I already have a new travel document and wanted to 'transfer' my residence permit to it. I cannot come to the public authority responsible for foreigners for the scheduled date and time because it is closed. How should I proceed?

Since you have a valid travel document and a valid residence permit, you basically meet the legal requirements of the German Residence Law by having a valid travel document as well as a valid residence permit. Since the residence permit is in your old travel document, you should temporarily also carry along your expired passport with you. As soon as the immigration office is open to the public again, a new date for the transfer would be sent to you.

2. I have received a new travel document and would like to make an appointment for transferring the settlement permit.

To do this, please send an email giving your full name, date of birth, and your home address in Frankfurt as well as a copy of your new passport to the following email address: 32.abh.uebertrag@stadt-frankfurt.de. Alternatively, you can also put your documents in the mailbox of the public authority for foreigners together with an informal forwarding letter. As soon as the public authority responsible for foreigners opens to the public again, appointment requests would be processed again and you would be receiving a specific appointment. Until then, you should, in addition to your residence permit, carry along your current as well as your expired passports.

3. I have lost my electronic residence permit. What should I do?

For this purpose, please send an email giving your full name, date of birth, and your home address in Frankfurt as well as a copy of your new passport to the following email address: 32.abh.uebertrag@stadt-frankfurt.de.

Alternatively, you can put your documents in the mailbox of the public authority responsible for foreigners together with an informal forwarding letter.

If your electronic residence permit has been stolen, we also need a copy of the report you made to the police.

The immigration office would be issuing you with a certificate regarding your legal stay by post after you have submitted the documents.

As soon as the public authority responsible for foreigners is open again, you can request an appointment by email.

4. My tourist stay is about to expire and I cannot leave. What should I do?

Please send the following data / documents to 32.abh.uebertrag@stadt-frankfurt.de:

A copy of your passport with your complete personal details and a copy of your tourist visa (if you require a visa) as well as a copy of the last entry stamp in the passport. Furthermore, we require your address in Frankfurt am Main where you can be reached by post.

After the documents have been checked, you would be receiving a certificate from the public authority responsible for foreigners regarding your further stay.

5. I have an appointment with the public authority responsible for foreigners but cannot go there because it is closed. How should I proceed?

If you have not yet submitted an application for a residence permit to be issued / extended, it is necessary in order for the deadline to be kept that you send us an application form for the issuing / extending of the residence permit that has been filled out completely together with a copy of your passport to the following email address: 32.auslaenderbehoerde@stadt-frankfurt.de.

The form can be found in the right column under forms.

You would then be receiving a certificate regarding the continuation of your residence / stay ('Fiktionsbescheinigung' – temporary residence permit) by post.

As soon as the public authority responsible for foreigners is open to the public again, you would be receiving an appointment in good time before your temporary residence permit expires.

6. My residence permit will expire in the next few weeks. I still have no appointment. What can I do?

If you have not yet submitted an application for a residence permit to be issued / extended, it is necessary, in order to meet the deadline, that you send us an application form that has been filled out completely for the issuing / extending of the residence permit together with a copy of your passport to the following email address: 32.auslaenderbehoerde@stadt-frankfurt.de.

You can find the form in the right column.

You would then be receiving a certificate regarding the continuation of your residence / stay ('Fiktionsbescheinigung' - temporary residence permit) by post.

As soon as the public authority responsible for foreigners is open to the public again, you would be receiving an appointment in good time before your temporary residence permit expires.

7. Can I travel with a temporary residence certificate?

Only with a temporary residence permit in accordance with § 81 paragraph 4 German Residence Law is it possible from the German side to leave and re-enter Germany. Most countries accept this temporary residence certificate for travelling. However, it is recommended that people check with the respective destination country.

8. I plan to switch employers and require an according permit pertaining to the German Foreigners Law. What can I do?

You can submit the following documents without having to come in person (put the documents directly in the letter box of the public authority responsible for foreigners or send them by email to 32.auslaenderbehoerde@stadt-frankfurt.de): Copy of the passport and current residence permit (+ copy of additional sheet to the residence permit) and a filled out job description from your new employer.

You will find the form in the right column. If available, please include a copy of the new employment contract in the draft. If you change employers as an academic, please use the following email address: 32.abh.scaarbeitgeberwechsel@stadt-frankfurt.de.

9. My electronic residence permit was ordered with the 'Bundesdruckerei' (Federal Printing Office). What can I do in order to get my electronic residence permit?

If your electronic residence permit (eAT) is available for collection at the public authority responsible for foreigners, you would be receiving the eAT from us by post (by registered post). Should your eAT already be on hand at the 'Bürgerbüro' (local residents' registration office), please contact the according office by email.

10. My residence permit expires soon. What can I do?

The immigration authorities would be extending your residence permission in advance and sending it to you by post. If your residence permit has expired and you still have not received a residence permit, you can contact the public authority responsible for foreigners by email under 32.abhasyl@stadt-frankfurt.de and include a copy of your old residence permit.